



## **The Grove After School Club FAQ's**

*What time does After School club operate?*

ASC has 2 sessions available to book. 3:15pm – 4:15pm and 4:15pm to 5:00pm.

*How can I make a booking?*

Bookings can be made via ParentPay. There are 2 sessions available to book. 3:15pm – 4:15pm and 4:15pm to 5:00pm. If you want the later session you will need to book both sessions.

*How do I pay for my sessions?*

Payment will be taken at the time of booking in order to confirm your session. Bookings can be made up until the end of term as and when you wish. Cancellations or adjustments can be made up to 8am of the day of the booking.

*How much are the sessions?*

Sessions are £4.25 per child, per session.

*Can I use tax free childcare voucher / my tax free childcare account?*

Yes.

You'll need to have a Tax-Free Childcare Account with the Government. You pay the necessary funds into this account and then make a payment to The Grove School. Our Devon County Council account code is 50004908171. Once you have done this you need to contact us and advise us of the exact amount you paid in, the date you made the payment to us and your reference number which is made up of 3 letters 5 digits and ends with TFC. Once we have received this information we can confirm your payment with the government and credit your ParentPay account. Please contact us if you have any difficulty with this.

*Who will staff the sessions?*

Sessions will continue to be run by members of The Grove team. Lorna and Cherry, along with Roisin and Wes from our kitchen team will be the main members of staff running the club. If they are absent then members of our current staff will cover them.

*What is the capacity for the club?*

We have 60 spaces for the first session and 45 spaces for the second session.

*Can I guarantee a place for my child without booking and paying in advance?*

Unfortunately, you cannot guarantee a place for your child without booking and paying in advance. We are happy to alert you if spaces are running low. Please let us know if you would like us to set this up for you.

*Is the club OFSTED registered?*

Yes, as it is run in house by the school, the club is now OFSTED registered.

*Does my child need to bring a snack?*

You are welcome to pack a snack for your child but we also provide snacks such as fruit, toast and crackers. Water is always available to drink.

*What activities are available?*

We offer fun activities during ASC such as games, toys, colouring, crafts, board and card games. When the weather is nice, we play outside. Occasionally, usually towards the end of a term, we may put a film or tv show on for the children.